

RISK Alert

ACTIONABLE INSIGHTS FOR BOND POLICYHOLDERS.



CUNA
MUTUAL
GROUP

Alert Type

Awareness

Watch

Warning

Labor Shortage Leads To Currency Shipment Delays

Similar to other supply disruptions that became widespread in 2020, some armored car companies are now struggling with a labor shortage. Many credit unions have reported currency shipment delays and fear running short on currency at some branch and/or ATM locations. Credit unions should be proactive and develop a contingency plan.

Details

Armored car companies, like Brink's, are apparently struggling with labor shortage issues and have informed some credit unions to expect delays on currency deliveries. One credit union reported that they were told to expect delays for at least the next four weeks. In addition, they were encouraged to order larger amounts of currency anticipating fewer deliveries.

Impact to Currency Transportation

It is best to utilize armored car service for currency deliveries, deposits, and servicing automated teller machines (ATMs). Utilizing such a service minimizes credit union risk and transfers liability concerns to the carrier.

If credit union management determines the transportation of funds by staff is the only feasible option, the amount of currency transported should not exceed these currency transportation guidelines:

Currency Transportation Method	Currency Limit
One or more credit union employees	\$50,000 maximum
One employee accompanied by an armed guard ¹	\$100,000 maximum
Armored car	Amounts greater than \$100,000

¹The armed guard should be uniformed and have the proper license and training as required by state or local regulations and employed by a security guard service under a written contract with the credit union containing an indemnification / hold harmless clause in favor of the credit union. Ensure the security guard service has General Liability insurance to which the credit union is added as an Additional Insured.

Some limits can be more restrictive. Please refer to your insurance policy.

Date: August 17, 2021

Risk Category: Physical Security; Internal Controls; Cash Operations

States: All

Share with:

- ☐ Branch Operations
- ☐ Executive Management
- ☐ People Leaders
- ☐ Risk Manager



Facing risk challenges?

[Schedule](#) a free personalized discussion with a Risk Consultant to learn more about managing risk.

Labor Shortage Leads To Currency Shipment Delays

Increasing Currency Order Amounts

If you are unable to get timely armored car deliveries, your credit union may have to consider increasing your currency shipment amounts. If you increase your currency shipment amount, ensure the amount of insurance coverage stated on the armored car contract covers the maximum amount being transported.

In addition, you should confirm that your safes /vaults can handle the increase currency from a liability and storage perspective. Use this [Currency & Vault Specifications Overview](#) to assist in your review.

Risk Mitigation

In addition to considering alternate currency transportation methods and/or increasing currency order amount, credit unions should consider these loss control tips as part of their procedures for transporting cash:

- Avoid well-established, set patterns or routines.
- Vary the time of transportation from day-to-day.
- Take different routes traveled to/from, when possible, to minimize patterns.
- Use different vehicles to transport funds so as not to create a target.
- Never make any additional stops when transporting currency.
- Do not display bank moneybags or other containers that indicate the presence of currency.
- Remain aware of your surroundings and be looking for unfamiliar faces.

Risk Prevention Resources

Access CUNA Mutual Group's [Protection Resource Center](#) at cunamutual.com for exclusive risk and compliance resources to assist with your loss control efforts. The Protection Resource Center requires a User ID and password.

- [Currency & Vault Specification / Storage & Transportation Guidelines](#)
- [Opening and Closing Procedures Risk Overview](#)
- [Managing Vault Cash Risk Overview](#)



Access the Protection Resource Center for exclusive resources:

- [Loss Prevention Library](#) for resources & checklists
- [Webinars and Education](#)
- [RISK Alerts Library](#)
- [Report a RISK Alert](#)

The Protection Resource Center requires a User ID and Password.

© CUNA Mutual Group, 2021.

Insurance products offered to credit unions are underwritten by CUMIS Insurance Society, Inc., a member of the CUNA Mutual Group. This RISK Alert is intended solely for CUNA Mutual Group Fidelity Bond policyowners to prevent fraud losses. Any further distribution of this information could subject you to liability under common law and various statutes including the Fair Credit Reporting Act.

This resource was created by CUNA Mutual Group based on our experience in the credit union, insurance, and risk management marketplace. It is intended to be used only as a guide, not as legal advice. Any examples provided have been simplified to give you an overview of the importance of selecting appropriate coverage limits, insuring-to-value, and implementing loss prevention techniques. No coverage is provided by this resource, nor does it replace any provisions of any insurance policy or bond. Please read the actual policy for specific coverage, terms, conditions, and exclusions.